



**ALLAMA IQBAL LIBRARY
UNIVERSITY OF KASHMIR**
University Campus, Hazratbal Srinagar, Kashmir

NAAC Accredited Grade 'A++' University Tele/Fax (O): 0194-2272292

University Librarian

No: F (Book vending) AIL/KU/26

Dated: 15-07-2026

Expression of Interest(Detailed)

Book Vending Machines on Trial Basis

Allama Iqbal Library, University of Kashmir intends to install Book Vending Machines on a trial basis for hassle-free procurement of books by students, scholars and faculty members. The objective is to enhance accessibility to library resources beyond working hours and to test automated book delivery systems.

Reputed firms/manufacturers/vendors having proven experience in design, supply, installation, testing and maintenance of automated book vending/dispensing machines are invited to submit their Expression of Interest.

Scope of work includes:

1. Supply and installation of book vending machines at designated locations within the main Campus.
2. Sale of approved books within the main Campus.
3. Firm shall be exempted from fee for first 6 months.

Interested agencies may submit their EOI along with company profile, technical specifications, list of similar installations, and other relevant documents in a sealed envelope addressed to the undersigned within 15 days from the date of publication of this notice. ***The successful firm/manufacturer/vendor has to abide by the terms and conditions given in the Annexure I.***

For more details visit University website: www.kashmiruniversity.net or www.ail.uok.edu.in

The University reserves the right to accept or reject any/all EOIs without assigning any reason thereof.

**Sd/-
Librarian
Allama Iqbal Library
University of Kashmir, Srinagar**

APPLICATION FORM
For Expression of Interest: Book Vending Machines on Trial Basis
Allama Iqbal Library, University of Kashmir, Srinagar-190006

Ref: No: F (Book vending) AIL/KU/26 | Dated: 15-07-2026

The Librarian
Allama Iqbal Library
University of Kashmir,
Srinagar – 190006

SPACE FOR
PHOTOGRAPH

Subject: Submission of Expression of Interest for Installation of Book Vending Machines on Trial Basis.

Sir,

With reference to your EOI No: F (Book vending) AIL/KU/26 dated 15-07-2026, we hereby submit our Expression of Interest for supply, installation, testing and maintenance of Book Vending Machines on trial basis. Our details are as under:

1. COMPANY DETAILS

- Name of Firm/Company: _____
- Type of Firm: Proprietorship / Partnership / Pvt. Ltd / Ltd / Other: _____
- Year of Establishment: _____
- Registered Office Address: _____
- Correspondence Address: _____
- GSTIN: _____
- PAN: _____
- Contact Person: _____
- Designation: _____
- Mobile No.: _____
- Email ID: _____
- Website: _____

2. FINANCIAL OFFER

- Discount Offered on MRP of Books to be Sold: _____

CONTINUED ON THE NEXT PAGE

3. DOCUMENTS ENCLOSED

Please tick

1. *Company Profile booksellers/publishers on letterhead*
2. *Certificate of Incorporation/Registration*
3. *Copy of GSTIN & PAN*
4. *List of Similar Installations with Work Orders/Completion Certificates, if any*
5. *MSME Authorization Certificate, if bidder is dealer*

DECLARATION

I/We hereby declare that the information furnished above is true and correct to the best of my/our knowledge. I/We have read and understood all terms & conditions mentioned in the EOI notice No: F (Book vending) AIL/KU/26 dated 15-07-2026, and hereby unconditionally accept the same and I undertake to abide all of them. I/We understand that the University reserves the right to accept or reject any/all EOIs without assigning any reason thereof.

Date: _____

Place: _____

Signature of Authorized Signatory

Name: _____

Designation: _____

Seal of Firm:

Annexure 1-A
Allama Iqbal Library
University of Kashmir, Srinagar

Terms & Conditions for Installation of Book Vending Machines on Trial Basis

1. Scope of Work

1.1 Supply, installation, commissioning, and operation of IoT-enabled book vending machines at designated locations within the main Campus, Hazratbal, Srinagar.

1.2 Sale of books **only from the list approved in writing by the Librarian, Allama Iqbal Library, who shall be the sole authority for approving titles to be stocked and sold** through the vending machine.

1.3 The machine shall have a minimum storage capacity of 300 books with real-time inventory monitoring and automated low-stock alerts.

1.4 **The University shall provide two designated kiosk/space locations for installation of machines as per Library discretion.**

2. Eligibility Criteria

2.1 Bidder must be a manufacturer/authorized dealer/OEM/Vendor/Publisher with minimum 2 years' continuous experience in supply of books to Allama Iqbal Library.

2.2 Bidder must submit valid GST registration, PAN, Certificate of Incorporation, audited financial statements for last 2 years.

2.3 **The bidder must give a written undertaking to pay monthly rent/space charges for the two kiosk spaces, which shall commence only after expiry of the initial six-month trial/rent-free period.**

2.4 **The bidder must quote the maximum percentage discount on MRP to be offered to University users/students on all books sold through the vending machine. The highest discount offered shall be a key eligibility & selection parameter**

2A. Evaluation & Selection Methodology

2A.1 A Departmental Committee constituted by the Library shall evaluate all EOIs received. The Committee will recommend suitable firm for trial installation based on objective criteria.

2A.2 Shortlisted firms shall be called for presentation/demonstration of the proposed vending machine before the Committee prior to final selection.

2A.3 Subject to qualifying in technical evaluation, the vendor offering the maximum discount to users on MRP shall be given preference for selection after trial installation.

2A.4 Based on evaluation, the University may select one or more firms for trial installation at different locations, or proceed to a separate procurement process. Mere submission of EOI does not confer any right to receive work or continue beyond the trial period.

3. Trial Period & Evaluation

3.1 Initial trial period: 3 months from date of successful commissioning and go-live.

3.2 Performance shall be assessed on objective standards: a) Machine uptime b) Payment gateway success rate c) Maintenance response hours & resolution hours, d) User feedback scores, e) Usage statistics & sales volume, f) Timely restocking within 4 hours of stock-out alert, g) **Adherence to committed discount on MRP.**

3.3 University reserves the right to extend the trial by a further 3 months or discontinue the service without assigning any reason.

3.4 Alignment of Trial & Free Period: No rent/license fee/space charges shall be levied for the entire trial period of 3 months, extendable to 6 months if trial is extended under clause 3.3. **Rent for the two kiosk spaces shall become payable from the 7th month onwards and University shall be at the discretion to finalize the same through bidding process.**

4. Technical Requirements

4.1 Machine shall have 24x7 internet connectivity with dual-network SIM failover for uninterrupted operation.

4.2 Payment modes: UPI, Credit Card, Debit Card, and other RBI-approved digital modes. The system shall generate GST-compliant invoices and provide real-time sales/inventory reporting dashboard to the Library.

4.3 UPS/Power backup for minimum 2 hours with auto-switchover. Total power consumption shall not exceed 500W.

4.4 Vandal-proof, weather-resistant build with anti-theft sensors, provision for CCTV integration, and 15-inch or larger touchscreen with English interface.

4.5 Security Features: End-to-end encrypted transactions, secure data storage, and compliance with IT Act, 2000 & Digital Personal Data Protection Act, 2023.

5. Installation & Site

5.1 Roles & Responsibilities:

a) **University shall provide:** Two designated kiosk spaces, 5A power point at each location.

b) **Firm shall provide:** Machine, UPS, SIM-based internet, installation, calibration, and all accessories at no extra cost within 15 days of work order.

5.2 The firm shall be liable to rectify any damage caused to University/Library property during installation, to the satisfaction of the Estate Section and Library, within 7 days.

6. Warranty & Maintenance

6.1 During trial period, bidder shall provide comprehensive on-site maintenance, including parts & labor, with response time not exceeding 24 hours and resolution time not exceeding 48 hours, excluding force majeure conditions.

6.2 Firm shall maintain adequate stock of critical spares and consumables locally in Srinagar district.

6.3 Books shall be restocked continuously. Stock-out of any approved title shall not exceed 6 hours from auto-generated low-stock alert.

7. Financial & Commercial Terms

7.1 There shall be no rent/license fee/space charges for the trial period as defined in clause 3.4.

7.2 **Pricing Policy:** All books shall be sold at the discount percentage committed by the bidder in the EOI. The discount offered shall be uniformly applicable to all University students/staff and must be clearly displayed on the machine screen. No deviation from committed discount is permitted during trial.

7.3 The bidder shall submit its proposed commercial model of discount on MRP.

7.4 All revenue from book sales during trial shall accrue to the bidder. Monthly sales & usage MIS shall be submitted to the Librarian.

8. General Conditions

8.1 University reserves the right to accept or reject any or all EOIs, or to annul the process at any stage, without assigning any reason or incurring any liability.

8.2 The machine display/screens shall not carry any third-party advertisement without prior written permission of the Librarian. University announcements/notices may be displayed free of cost.

8.3 **Liability & Indemnity:** The firm shall indemnify and hold harmless the University against all losses, damages, claims, and liabilities arising from installation, operation, or any act of the firm, its employees or agents.

8.4 **Exit Clause:** Upon completion/termination of trial period, the selected firm shall remove the machine and restore the site to its original condition within 15 days at its own cost.

8.5 Bidder shall be responsible for data security and privacy as per IT Act, 2000, Digital Personal Data Protection Act, 2023, and other applicable laws.

8.6 **Force Majeure:** Neither party shall be liable for delay/failure due to events beyond reasonable control including natural calamities, strikes, or disruption of internet services in J&K.

8.7 Any dispute arising out of this EOI shall be subject to the exclusive jurisdiction of competent courts at Srinagar only.

9. Submission

Sealed EOIs superscripted “EOI for Book Vending Machines – Allama Iqbal Library” must reach the Office of the Librarian, Allama Iqbal Library, University of Kashmir, Hazratbal, Srinagar – 190006 by or before **30-07-2026, 4:00 PM**. Late EOIs shall not be entertained.

Sd/-

Librarian

Allama Iqbal Library

University of Kashmir, Srinagar